



A guide to responsible social distancing for all boaters  
Created April 2021

## Welcome

---

We're excited to welcome you to Sugarloaf Marina this season! We hope you enjoy your time exploring the Lake Erie waterfront, however, in keeping in line with current COVID-19 protocols, we need to welcome back boaters safely. We ask that you kindly following the safety protocols our staff have put in place.

The following pages outline current guidelines and responsibilities of what boaters should **expect** and are required to **respect** when coming to the marine facility.

These guidelines have been put in place to protect the health and safety of our staff as well as all guests. They are subject to change and will remain in place as long as directed by our government, health care professionals and as deemed necessary by staff. We encourage all boaters to regularly check government websites for current regulations.

For more information on current government legislation, [click here](#).

The following are the current provincial directives for gatherings:

<b>Social gathering limits *</b>					
Zone colour	Green	Yellow	Orange	Red	Grey
Indoors	50	50	50	5	0
Outdoors	100	100	100	25	5
<u>*Indoors - Masks, screening and 6' distancing mandatory at all times in all zones</u>					
<u>*Outdoors - Social distancing mandatory, masks encouraged</u>					

The retail store is as follows:

<b>Retail store capacity limits *</b>					
Zone colour	Green	Yellow	Orange	Red	Grey
Capacity	N/A			50%	25%
<u>*Masks, screening and 6' distancing mandatory at all times in all zones</u>					

## When you arrive

---

### Parking areas

- Park in a proper parking spot (do not take up two spots for one vehicle – spots are limited)
- If two vehicles arrive at the same moment and park beside each other, one vehicle / family waits in their vehicle while the first to arrive unloads and moves from their vehicle to their boat

### Route from vehicle to boat

- Proceed directly to your boat fully respecting social distancing

### Loading/Unloading

- Dock carts will not be available during the current Stay-At-Home order. Staff are currently unable to assist with loading/unloading of vehicles and boats. We suggest packing bags and bins accordingly

### Launch

- If marina staff are launching your boat, boat owners must keep physical distance during boat launch and should wear a mask if you are unable to keep their 2 meters physical distance.
- If you are launching your boat yourself at the boat ramp, please move your vehicle to the parking area once boat is launched and move your boat off the launch ramp docks immediately to allow the next boater to use the ramp.

## Marina life

---

### Recreation / picnic areas, laundry facilities

- All will follow local health unit guidelines for use. Full restrictions may be in place. Under the Stay-At-Home order, all will remain off limits.

### Garbage & recycling

- Garbage and recycling will be collected daily or as needed.

### Washrooms

- Boaters are encouraged to use onboard facilities as much as possible.
- During the Stay-At-Home order, the washrooms will remain closed. We will have a Portable Toilet available on site.

## Showers

- Boaters are encouraged to use onboard facilities as much as possible.
- During the Stay-At-Home order, the showers will remain closed.

## Marina services

---

Access to any indoor facilities will require use of masks, standardized COVID-19 screening, and social distancing.

### Marina Office

- During the current Stay-At-Home order, the office will be open by appointment only. Mask must be worn inside the office and you pass the COVID self screening checklist.

### Marine Supply Store

- During the current Stay-At-Home order, supplies can be purchased by curbside pickup only. Our staff will be available to discuss your needs – from a socially responsible distance and assist you with your purchases.

### Transactions

- Payments over the phone by credit card are encouraged. Payments by debit and credit in person is allowed as well.
- Our credit/debit machine will be regularly sanitized.
- We will be discouraging cash transactions at this time, however, if this is your only method of payment, we will accept it.

### Fuel Dock

- As per the Technical Standards & Safety Authority (TSSA), only marina staff are permitted to fill a vessel and all non-staff must be off the boat before fueling can begin. Boaters are to move away from the boat to allow safe social distancing for our fuel dock attendants.
- To limit the number of boats and therefore the number of people on the docks, please limit the amount of boats on the fuel dock.

### Pump out services

- Pump outs will still be available. Marina staff are to use their keys to remove and replace the waste cap and will be the only ones handling the pump out process, except for flushing water onboard. Our staff will be wearing personal

protective equipment during the procedure and boaters must wear face masks if they cannot maintain the 2 meters.

- To limit the number of boats and therefore the number of people on the docks, please limit the amount of boats on the fuel dock where the pump out machine is located.

## On & around the docks

---

### Food & drink

- All food and drink should be consumed on your boat only. The marina social/picnic docks will not be open during the Stay-At-Home Order.

### Barbecues

- Boaters are encouraged to use onboard cooking facilities
- Barbecues will not be provided.

### Social gatherings

- Gatherings are not to take place on the docks, walkways, shore or elsewhere on the marina property.
- All marina-sponsored events will be modified or postponed.

The 2021 summer presents a wonderful opportunity to get off the docks, venture out onto the water, find a new bay, cove or fishing hole and enjoy your boat. Please be mindful while you are out there – rafting multiple boats together is not recommended.

The Boating Ontario directory contains a wealth of information on facilities and local activities. Please download the free app or see us in store if you would like a printed copy. Our staff are happy to help you plan your time on the water!



We look forward to serving you and your family and to safely continuing to take care of all your boating needs.

# How to Social Distance on a Boat



Only boat with those in your immediate household - no guests!

Prearrange fueling & maintain distance at fuel and service docks



Keep your distance on the water - no rafting

Don't beach your boat right beside another boat



**Have a great time on your boat & on the water - but do so safely!**

**Boating**  
*Ontario*