

# **2021 Beach Operation FAQ**

#### Q. Who can access Nickel Beach?

• Both Port Colborne residents and non-residents will be able to access Nickel Beach this summer

# Q. How many beachfront parking spots are available at Nickel Beach?

- There are 150 spaces available to non-Port Colborne residents
- **NEW:** Non-Port Colborne residents will need to purchase their beachfront parking pass prior to visiting the beach. The limited (150) daily passes will be available on a first come first serve basis. More information will become available soon regarding how to purchase a daily pass.

## Q. Will Port Colborne residents need a beach pass to access Nickel Beach?

- Yes. Port Colborne residents will need a seasonal resident pass to access Nickel Beach. However, beach passes will be free for Port Colborne residents.
- More information on how to register and pick up a beach pass will be available soon

## Q. Will Port Colborne residents also need to register in advance to visit Nickel Beach?

• No. Advance registration is only for the limited 150 spaces allocated to non-Port Colborne residents. All other space is reserved for Port Colborne residents to access the beach anytime they want.

#### Q. Why are you requiring non- Port Colborne residents to register in advance?

- By registering in advance, this will help with traffic flow and reduce the volume of patrons travelling to the area when the beach is already at capacity
- Last year with an influx of visitors, there were long wait times to access the beach. This year we are trying to take a proactive approach to ensure everyone has an enjoyable beach experience.

# Q. Who can access Centennial-Cedar Bay Beach?

- Centennial-Cedar Bay Beach will be restricted to Niagara residents only
- There will only be a limited 25 spots daily reserved for non- Port Colborne residents
- Port Colborne residents will need to provide proof of residency, or a seasonal resident pass to access the beach parking lot
- Individuals who are renting nearby cottages, who are not Niagara residents, will also be able to access the beach

# Q. What if I rent a cottage near Centennial-Cedar Bay Beach, can I still access the beach?

• Yes. Anyone who is renting a cottage nearby can access Centennial-Cedar Bay Beach by walking onto the beach. If they choose to park, they will be required to pay the daily rate.

#### Q. When does the 2021 beach season open?

• The 2021 beach season will begin Victoria Day long weekend in May and stay open until Labour Day weekend

# Q. When does Nickel beach open and close during the summer?

- Beachfront parking is available 7 days a week
  - Monday to Thursday: 10 a.m. 6 p.m.
  - Friday, Saturday, and Sunday: 9 a.m. 8 p.m.
  - Statutory holidays: 9 a.m. 8 p.m.
- Beachfront parking is available weather permitting; if beachfront parking is unavailable due to inclement weather, we will communicate this via social media and refunds will automatically be processed within 5 business days. Parking is also available across the street from the beach.

## Q. When does Centennial-Cedar Bay Beach open and close during the summer?

• Centennial-Cedar Bay Beach will be open from 8 a.m. to 9 p.m. daily

## Q. Is there beachfront parking at Centennial-Cedar Bay Beach?

• No, there is no beachfront parking at Centennial-Cedar Bay Beach. Parking is available across the street with approximately 50 spaces.

#### Q. Does it cost money to access Centennial-Cedar Bay Beach?

- Parking and access to the park and beach is free for Port Colborne residents with their beach pass
- A maximum of 25 spots will be reserved for non-Port Colborne residents with the following fees to park: \$25 per carload on weekdays, \$35 per carload on weekends and Statutory holidays

## Q. How much does it cost to access Nickel Beach?

- Beachfront parking is free for Port Colborne residents
- Niagara residents: \$20 weekdays, \$25 weekends (including Fridays) and Statutory holidays
- Non-Niagara residents: \$50 weekdays, \$55 weekends (including Fridays) and Statutory holidays

## Q. How will you ensure the safety of residents and staff during the COVID-19 pandemic?

- The City of Port Colborne is committed to the health and safety of residents, staff, and visitors
- Staff will be promoting social distancing through added signage and verbal communication
- City staff will continue to monitor both provincial and regional COVID-19 trends and if necessary, changes to the operational plan may be proposed
- Staff will be providing Council with a beach operation report the second meeting of every month. At this time, staff will present any concerns and Council will make decisions accordingly.
- If more frequent reporting is needed Staff will be prepared to provide it

# Q. Why are you choosing Centennial-Cedar Bay Beach as a resident only beach, versus Nickel Beach?

• Council wanted to find a balance. They feel it's important that people from all over Ontario can come and enjoy Port Colborne beaches. But they also understand the importance of allowing Niagara residents to have access to a beach in their community.

#### Q. Will washroom facilities be available?

• Yes, washroom facilities will continue to be made available at both beaches. While a permanent facility is available at Centennial-Cedar Bay Beach, only portable washrooms are available at Nickel Beach.

