



**PORT COLBORNE**

# CITYHALLNEWS

A newsletter written by Staff for the Residents of Port Colborne

SEPTEMBER 2020

66 Charlotte Street, Port Colborne, ON L3K 3C8 | 905-835-2900 | [portcolborne.ca](http://portcolborne.ca) | [newsletter@portcolborne.ca](mailto:newsletter@portcolborne.ca)

[@cityofportcolborne](https://www.facebook.com/cityofportcolborne) [@portcolborne](https://twitter.com/portcolborne) [@cityofportcolborne](https://www.instagram.com/cityofportcolborne) [@cityofportcolborne](https://www.youtube.com/c/cityofportcolborne) [@cityofportcolborne](https://www.linkedin.com/company/cityofportcolborne)

## REOPENING PORT COLBORNE

Port Colborne, along with the Niagara region, remains in Stage 3 of the Province's reopening framework. As the City continues with a safe and gradual recovery from the COVID-19 pandemic, more restrictions are being lifted allowing residents greater use, and access to municipal services and outdoor spaces.

### Scheduling Appointments at City Hall

We are scheduling appointments for residents requiring access to City services at City Hall, 66 Charlotte Street, Mondays - Thursdays from 9 a.m. - 2 p.m. Departments accepting appointments at City Hall include • **Corporate Services** (for example, marriage licenses and commissioning). Residents and businesses will not be able to make appointments to pay property taxes or water/wastewater bills. • **Planning Division** • **By-law Enforcement Division** • **Building Division** • **Mayor's Office** • **Community Services** (Parks and Recreation) • **Economic Development** • **Chief Administrative Officer** •

Appointments are to be scheduled by phone (905-835-2900) and staff will be asking pre-screening questions when making an appointment. When arriving at City Hall for an appointment, visitors are asked to enter through the accessible entrance located on the westerly side of the building. A staff member will meet you at this location. Before entering the building, visitors will be required to answer COVID-19 passive screening questions.

Although the physical doors to City Hall and City facilities remain closed, or are offering limited services, staff are continuing to offer customer service support for residents, businesses, and visitors by phone, email, website, and social media channels. To reach our customer service representatives, Monday - Friday, 8:30 a.m. - 4:30 p.m., call **905-835-2900** or email [customerservice@portcolborne.ca](mailto:customerservice@portcolborne.ca). Looking for a particular staff member?

Visit [www.portcolborne.ca/page/City\\_Contacts](http://www.portcolborne.ca/page/City_Contacts). For more information and updates about the City's response to COVID-19, visit [www.portcolborne.ca/page/covid-19](http://www.portcolborne.ca/page/covid-19).

### Niagara Region's Mandatory Face Covering By-Law

Effective Friday, July 31, wearing a mask or face covering is required by the Niagara Region Face Covering By-law in enclosed public spaces in Niagara, such as grocery and retail stores, malls, restaurants, on Regional and Municipal transit, in Municipal buildings, and more. Let's all be kind while we adapt to these changes in an effort to stay healthy and safe while we **#PORTicipate**

For more information about the new Face Covering By-law, including exemptions and frequently asked questions,

visit <https://niagararegion.ca/health/covid-19/mask-bylaw.aspx>.



### Customer Satisfaction Survey

City staff are continuously working to improve customer service and are interested in resident and business feedback about customer service, particularly during COVID-19. Have you interacted with us recently? Complete our short customer satisfaction survey to let us know how we are doing.

To complete the survey, visit [www.portcolborne.ca/page/customer\\_service](http://www.portcolborne.ca/page/customer_service).



### Council Meetings

Council meeting will continue to be held virtually the second and fourth Monday of each month and live streamed on the City's YouTube channel. Anyone wishing to be a delegate at Council meetings are asked to submit a written delegation that will be circulated to Council members prior to the meeting. Submissions must be received by 12 p.m. on Monday of the Council meeting by emailing [deputyclerk@portcolborne.ca](mailto:deputyclerk@portcolborne.ca), or handwritten delegations can be submitted in the after-hours drop box in front of City Hall, 66 Charlotte Street. To read the agenda package, or to watch live, visit [www.portcolborne.ca/page/minutes\\_and\\_agendas](http://www.portcolborne.ca/page/minutes_and_agendas). Alternatively, to sign up to receive council information and agenda directly to an email inbox, visit [www.portcolborne.ca/page/subscribe\\_newsletter](http://www.portcolborne.ca/page/subscribe_newsletter). Council meetings are also broadcast the Thursday following the Council meeting at 9 a.m. on YourTV (Cogeco), channel 10.



**PORT COLBORNE**

# CITYHALLNEWS

A newsletter written by Staff for the Residents of Port Colborne

SEPTEMBER 2020

66 Charlotte Street, Port Colborne, ON L3K 3C8 | 905-835-2900 | portcolborne.ca | newsletter@portcolborne.ca

@cityofportcolborne @portcolborne @cityofportcolborne @cityofportcolborne @cityofportcolborne

## REOPENING RECREATION

### What's Open?

- \*NEW\* As of Friday, Aug. 28, access to Nickel Beach and Centennial-Cedar Bay Beach is for Port Colborne residents only. For more information about City beaches, visit [www.portcolborne.ca/page/beaches](http://www.portcolborne.ca/page/beaches)
- Playgrounds at all City parks;
- Discovery Spray Pad at H.H. Knoll Lakeview Park;
- Public washrooms, including the Harbourmaster Building on West Street, H.H. Knoll Lakeview Park, Lock 8 Gateway Park, and Centennial Park-Cedar Bay Beach;
- Port Colborne Farmers' Market every Friday from 6 a.m. - 1 p.m.  
For more information about the Farmers' Market, including an increase of attendees from 35 to 65 at one time, visit [www.portcolborne.ca/page/farmers\\_market](http://www.portcolborne.ca/page/farmers_market);
- Algoport Skateboard and BMX Park at Lock 8 Gateway Park;
- Tennis/Pickleball courts (143 Helen Street and Cedar Bay/Centennial Park);
- Public boat launch ramp at H.H. Knoll Lakeview Park;
- Rink 1 at the Vale Health & Wellness Centre for permit holders only.  
For more information about arena permits, call 905-835-2900 ext. 535 or email [bryantheal@portcolborne.ca](mailto:bryantheal@portcolborne.ca);
- Pavilion rentals at City parks; and
- Recreation Programs - Outdoor Zumba classes at the Sugarloaf Marina pavilion every Monday and Wednesday evenings from 7 – 8 p.m.  
Fees are \$5 per class and can be paid to the instructor upon arrival.  
Sugarloaf Marina offices and washrooms, including the water bottle refill station, will not be available for access during the outdoor class times.  
For more information about recreation programs, or park and pavilion permits, call 905-835-2900 ext.538 or email [blairholinaty@portcolborne.ca](mailto:blairholinaty@portcolborne.ca).



Stay healthy & safe while you **#PORTicipate**



Maintain two metres physical separation



Wash or sanitize hands frequently



Stay home if you are sick

### Port Colborne Events

The City's community and economic development department has made the decision to extend the cancellation of all City events, including third party community events held on City property, until Oct. 31, 2020.

This cancellation affects the following events:

- Port Colborne Downtown Cruisers Association Cruise Nights – Aug. 27, Sept. 3, 10, 17, 2020;
- Nickel Beach Bonfire – Sept. 18, 2020;
- Volunteer Appreciation Banquet – Sept. 22, 2020;
- Terry Fox Run – Sept. 20, 2020 (being held virtually); and
- HarvestFest – Sept. 26, 2020.

### Stay Updated!

For more information about Recreation and Park amenities amid COVID-19, visit [www.portcolborne.ca/page/covid-19/RecreationandParks](http://www.portcolborne.ca/page/covid-19/RecreationandParks).



**PORT COLBORNE**  
• PUBLIC LIBRARY •

# CITYHALLNEWS

A newsletter written by Staff for the Residents of Port Colborne

SEPTEMBER 2020

310 King Street, Port Colborne, ON L3K 4H1 | 905-834-6512 | [www.portcolbornelibrary.org](http://www.portcolbornelibrary.org)

 @PortColbornePublicLibrary  @PortColborneLib  @PortColborneLib  PortColbornePublicLibrary

## Temporary Hours

Monday - Friday | 9 a.m. - 5 p.m.

Library staff are onsite to answer your phone calls and to schedule curbside pick-up, public computer, and book-browsing appointments.

## Please note the following:

- The book drop is open 24/7 to return your books and library materials.
- All fines will be waived on items due during the closure.
- If you don't have a library card, visit our website to register online.
- There are currently no in-person programs or meetings.
- If you need help, please call or email us and we will respond to your questions as soon as possible. Stay safe! We will see you soon.
- **REMINDER: the Niagara Region's Mandatory Face Covering By-law is in effect. To enter the Library you are required to wear a mask or face covering.**

## Curbside Pick-Up By Appointment

The library is now offering contactless curbside pick-up for our library patrons. Have you made your appointment yet? It's as easy as 1-2-3!

1. Place your order for books, video games, etc. online, by email or by phone. Don't know what to borrow? We can make suggestions!

Phone: 905-834-6512

Email: [library@portcolborne.ca](mailto:library@portcolborne.ca)

Online: [www.portcolbornelibrary.org](http://www.portcolbornelibrary.org)

2. Staff will contact you when your items are ready.
3. Pick up your library materials Tuesday, Wednesday, Thursday or Saturday at 310 King St. between 11 a.m. - 3 p.m. The library book drop is open 24/7 for your returns. Pick up your library materials at 310 King Street.

## Virtual Family Programming

Visit our social media pages for fun, family activities. Updated daily!

## Online Book Club Discussions

Join our new book club discussion forum! Every week we will discuss a new topic. Login to Goodreads to join the conversation!

[www.goodreads.com/PortColbornePublicLibrary](http://www.goodreads.com/PortColbornePublicLibrary)

## E-Resources

Did you know you can access free ebooks, audiobooks, online courses, and e-resources through your Port Colborne Public Library?

All you need is a library card.

## Universal Class: Free Continuing Education Courses

Enroll in your choice of over 500 personal and professional development courses. Learn at your own pace and print certificates of achievement upon completion. Free with your library card.



## Computer Access

Fridays 11 a.m. - 3 p.m. by appointment

Call 905-834-6512 to schedule a 30-minute computer session. WiFi is available 24/7.

Need something printed? We can help! Email us at: [library@portcolborne.ca](mailto:library@portcolborne.ca) or call 905-834-6512.

## Book Browsing

By appointment or walk-in by capacity. Available Tuesday, Wednesday, and Thursday, 11 a.m. - 3 p.m. To schedule your 30-minute book-browsing appointment email [library@portcolborne.ca](mailto:library@portcolborne.ca) or call 905-834-6512.

## \*NEW\* RBdigital: E-magazines & Video Streaming Services

With RBdigital you can stream free movies, television shows, documentaries & concerts. RBdigital has a selection of over 3,000 digital magazines! Download the RBdigital app to get started. Free with your library card.

## Online TD Summer Reading Club Until September 7, 2020

Join the online TD Summer Reading Club! This is a free program encouraging children to read throughout the summer. Participants have unlimited access to a selection of ebooks. They can track their reading, earn badges, play games and trivia, write reviews, jokes, and much, much more.

[www.tdsommerreadingclub.ca](http://www.tdsommerreadingclub.ca)



**PORT COLBORNE**  
- HISTORICAL & MARINE MUSEUM -

# CITYHALLNEWS

A newsletter written by Staff for the Residents of Port Colborne

SEPTEMBER 2020

280 King Street, Port Colborne, ON L3K 5X8 | 905-834-7604 | <http://portcolborne.ca/page/museum>

@PortColborneHistoricalMarineMuseum @PortMuseum @portcolbornemuseum

## A Village by the Canal



Missing the Museum exhibits?  
Here's a sneak peek image of the historical  
Erie Park, that can be found in the new exhibit  
"A Village by the Canal".

Lake View Park was a pretty grove and sandy beach. The Welland Canal Railway wanted to increase its excursion business, so it established Lake View Park, and extended the railway line south, ending at a passenger platform built just for the park, sometimes called Erie Park.

The Telegraph, Aug. 24, 1877: 'Lake View Park, Port Colborne: The park was opened to the public last Wednesday, excursions being run on the Welland and Grand Trunk Railways. The former brought quite a large crowd, the latter not as many as was anticipated. Miller's celebrated brass and string band, Buffalo, furnished beautiful music throughout the day. The grounds are beautiful, situated on the lake shore... being just the place for picnickers and pleasure seekers. A nice, graded, sandy slope to the lake offers a magnificent bathing place... Messrs. Cronmiller & White own five or 10 acres of the favoured retreat, and intend building thereon a summer hotel & c. before next season.'

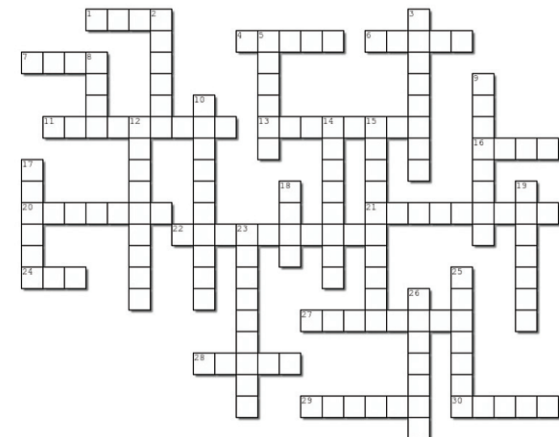
The first hotel was so successful, less than a decade later it was replaced by a much larger hotel as reported in the Telegraph, Mar. 11, 1887: 'Lake View Grove Hotel: Mr. Albert White has purchased Lake View Grove and is now preparing to build an extensive hotel for the accommodation of summer guests and tourists...'

## History from Home

Here's your chance to #PORTicipate in two activities this month!  
Try your hand at our first crossword puzzle created by Collections Assistant, Dario Smagata-Bryan or do a little baking with Education Programmer Abbey Stansfield's wartime Shortbread cookie recipe.

### Crossword Puzzle

Crossword: Port Colborne's History



Created using the Crossword Maker on TheTeachersCorner.net

#### Across

1. First name of Port Colborne's namesake, Sir \_\_\_ Colborne
4. Port Colborne is a twin city of Villa Santa Lucia in this country
6. \_\_\_ Kinnear, first female County Court judge
7. A device which raises or lowers ships on canals
11. Large hill, \_\_\_ Marina
13. \_\_\_ Williams, once owned the Museum property
16. Glass company named after nearby lake
20. Humberstone takes its name from a place in this nation
21. \_\_\_ Avenue, named after U. S. state
22. This kind of metalworkers' shop is located on the Museum grounds
24. During Prohibition, P.C. boats 'ran' this drink to America
27. Theatre and art centre in port Colborne
28. Port Colborne was once dominated by this marshy land type
29. \_\_\_ Kennedy, NHL player born in Port Colborne (nickname)
30. Neff's 'buggy' was powered by this

#### Down

2. \_\_\_ Beach, leased to city by INCO
3. This weather calamity struck Port Colborne in 1977
5. First ship's captain through the Welland Canal each year gets this
8. Street where the Museum is located
9. Famous schooner, once visited Port Colborne
10. Type of fuel discovered underground near Port Colborne
12. English outlaw, namesake of flour mill
14. Arabella's Tea Room serves these baked goods
15. Guided ships into Port Colborne harbour
17. Small canal which fed the Welland Canal
18. 'Directional' street, adjacent to Canal
19. Welland Canal Company founder
23. Annual festival held in Port Colborne
25. Irish-American nationalist who invaded Canada in 1866
26. Hockey team based in Port Colborne

**To download the crossword and for crossword answers, visit <http://portcolborne.ca/page/museum>**

## Shortbread Cookies

Did you know, shortbread cookies originated in Scotland during medieval times? They were originally a bread that was finished with sugar & spices and left to dry.  
For more fun history facts about the shortbread cookie and a tasty recipe, visit <http://portcolborne.ca/page/museum>